

GEORGE MASON UNIVERSITY
Curricular and Co-Curricular Leadership
Program Audit
20 December 2006
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CURRICULAR LEADERSHIP OFFERINGS

Applied Information Technology (AIT)

Offered by the Volgenau School of Engineering

- [AIT 597 - Developing IT Leaders of Integrity](#)
- [AIT 697 - Leading Organizations Through Change](#)

Arts Management (AMGT)

- AMGT 602 – Seminar in Arts Management
- AMGT 604 – Public Relations and Marketing Strategies for the Arts
- AMGT 606 – Board of Directors Management
- AMGT 795 – Capstone in Arts Management

Character Education (EDCE)

Offered by the College of Education and Human Development

- [EDCE 606 - Leadership in Character Education: An Internship in Program Development, Curriculum, Instruction, or Assessment](#)

Civil and Infrastructure Engineering (CEIE)

- [CEIE 409 - Professional Practice and Management in Engineering](#)
- [CEIE 501 - Sustainable Development](#)
- [CEIE 673 - Leading Engineering Innovation](#)

College of Humanities and Social Sciences (CHSS)

- [CHSS 310 - Introduction to Entrepreneurship](#)

Communication (COMM)

- [COMM 326 - Rhetoric of Social Movements and Political Controversy](#)

- [COMM 401 - Interpersonal Communication in the Workplace](#)

Conflict Analysis and Resolution (CONF)

**Graduate Certificate in Conflict Analysis and Resolution for Collaborative Leadership in Community Planning*

- [CONF 651 - Conflict Analysis and Resolution for Collaborative Leadership in Community Planning](#)
- [CONF 659 - Leadership in Conflict Analysis and Resolution](#)
- [CONF 684 - Environmental Conflict Resolution and Collaboration: Leadership Practicum/Capstone](#)
- [CONF 745 - Leadership Roles in Conflict and Conflict Resolution](#)

Conservation Studies (CONS)

- [CONS 660 - Effective Conservation Leadership](#)

Counseling and Development (EDCD)

- [EDCD 628 - Counseling and Social Justice](#)
- [EDCD 897 - Advanced Group Counseling](#)
- [EDCD 990 - Advanced Internship in Counseling Leadership](#)
- [EDCD 991 - Advanced Internship in Multicultural Counseling](#)

Criminology (CRIM)

- [CRIM 742 - Leadership in Justice and Security Organizations](#)

Education (EDUC)

- [EDUC 751 - Mentoring/Supervising Intern Teachers and Mentor Teacher Career Development](#)
- [EDUC 802 - Leadership Seminar](#)

Education Leadership (EDLE)

- [EDLE 420 - Organization and Management of Schools](#)
- [EDLE 610 - Leading Schools and Communities](#)
- [EDLE 612 - Education Law](#)
- [EDLE 618 - Supervision and Evaluation of Instruction](#)
- [EDLE 620 - Organizational Theory and Leadership](#)
- [EDLE 634 - Contemporary Issues in Education Leadership](#)
- [EDLE 770 - Introduction to Education Leadership](#)
- [EDLE 791 - Internship in Educational Leadership](#)
- [EDLE 801 - Contemporary Organization Theory](#)
- [EDLE 802 - Leadership and Decision Making](#)

- [EDLE 803 - Foundations of Education Leadership: Economics and Leadership](#)
- [EDLE 813 - Social and Political Forces in Education Leadership](#)
- [EDLE 815 - Conceptual Frameworks in Education Leadership](#)
- [EDLE 816 - Instructional Leadership-Curriculum Policy and Practice](#)
- [EDLE 818 - Instructional Leadership-Supervision Policy and Practice](#)
- [EDLE 895 - Emerging Issues in Administration and Supervision](#)

Elementary/Secondary Education (EDCI)

- [EDCI 646 - Mathematics Education Leadership for School Change](#)
- [EDCI 693 - Leadership and Organizational Issues in Science Education](#)
- [EDCI 710 - Technology and the Culture of Schools](#)
- [EDCI 716 - Principles of Technology Leadership](#)
- [EDCI 725 - National and International Leadership Issues in Mathematics Education](#)
- [EDCI 726 - State and Local Leadership Issues in Mathematics Education](#)
- [EDCI 894 - Science Education Leadership and Policy](#)

Environmental Science and Public Policy (EVPP)

- [EVPP 684 - Environmental Conflict Resolution and Collaboration: Leadership Practicum/Capstone](#)

Executive Master of Business Administration (EMBA)

- [EMBA 638 - Strategies for Operations Management: Process and Supply Chain Leadership](#)
- [EMBA 674 - The Contemporary Ethical and Social Environment of Business](#)
- [EMBA 718 - Leadership and Managing Change](#)
- [EMBA 725 - Leadership](#)

Global and Community Health (GCH)

- [GCH 691 - Project Management in Public Health](#)

Government and International Politics (GOVT)

- [GOVT 430 - Comparative Political Leadership](#)
- [GOVT 851 - Doctoral Seminar in Theories of Organization and Bureaucracy](#)
- [GOVT 852 - Seminar in Political Leadership](#)

Health Administration and Policy (HAP)

- [HAP 410 - Introduction to Health/Medical Practice Management](#)
- [HAP 416 - Leadership and Management of Health Systems I](#)

- [HAP 417 - Leadership and Management of Health Systems II](#)
- [HAP 610 - Health/Medical Practice Management](#)
- [HAP 621 - Management of Health Service Organizations](#)
- [HAP 680 - Applied Public Health Leadership and Management](#)
- [HAP 704 - Contemporary Issues in Health Systems Management](#)
- [HAP 746 - Health Policy Leadership](#)
- [HAP 790 - Capstone Practicum in Health Systems Management](#)

Health Education (HEAL)

- [HEAL 323 - Program Leadership and Evaluation](#)
- [HIST 373 - The Civil War and Reconstruction](#)
- [HIST 620 - Development of the Early Republic, 1783-1815](#)

Higher Education (HEP)

[CTCH 622 - Organization and Administration in Higher Education](#)
[CTCH 702 – Higher Education Leadership](#)

Instructional Technology (EDIT)

- [EDIT 720 - Leadership Issues in Educational Technology](#)
- [EDIT 745 - Technology Leadership Issues](#)

Management (MGMT)

- [MGMT 301 - People and Organizations](#)
- [MGMT 464 - Teamwork and Interpersonal Skills](#)

Master of Business Administration (MBA)

- [MBA 674 - Ethical and Social Environment of Business in the 21st Century](#)
- [MBA 678 - Strategy and Organizational Leadership](#)
- [MBA 725 - Leadership](#)

Military Science (MLSC)

- [MLSC 100 - Introduction to Army/ROTC](#)
- [MLSC 101 - Leadership Skills II](#)
- [MLSC 200 - Self/Team Development](#)
- [MLSC 201 - Leadership Skills IV](#)
- [MLSC 300 - Applied Leadership I](#)
- [MLSC 301 - Applied Leadership II](#)
- [MLSC 400 - Leadership and Management](#)
- [MLSC 401 - Leadership and Ethics](#)

New Century College (NCLC)

****OFFERS A MINOR IN LEADERSHIP STUDIES, OPEN TO STUDENTS FROM ALL MAJORS***

- [NCLC 204 - Leadership Theory and Practice](#)
- [NCLC 404 - Ethics and Leadership](#)
- [NCLC 405 - Women and Leadership](#)
- [NCLC 435 - Leadership in a Changing Environment](#)
- [NCLC 504 - Leadership Theory, Praxis, and Development](#)
- [NCLC 512 - Organizational Development](#)

Nursing (NURS)

- [NURS 436 - Leadership and Management of Health Care](#)
- [NURS 546 - Leadership Strategies in Health Policy](#)
- [NURS 585 - Entrepreneurship in Health Care](#)
- [NURS 704 - Nursing Administrative Leadership Academy](#)
- [NURS 730 - Leadership Strategies for the Clinical Nurse Leader](#)

Organization Development and Knowledge Management (ODKM)

[PUBP 502 Governance and Policy Processes](#)

Assesses governance processes and leadership approaches in public and private organizational settings in a rapidly changing global environment. (4 credits)

[ODKM 705 - Group Dynamics and Team Learning](#)

Parks, Recreation, and Leisure Studies (PRLS)

- [PRLS 316 - Outdoor Education and Leadership](#)
- [PRLS 410 - Administration of RHT Organizations I](#)
- [PRLS 417 - Processes, Techniques and Supervision in Therapeutic Recreation](#)

Psychology (PSYC)

- [PSYC 435 - Personnel Training and Development: A Psychological Perspective](#)
- [PSYC 739 - Seminar in Industrial/Organizational Psychology](#)

Public Administration (PUAD)

- [PUAD 520 - Organization Theory and Management Behavior](#)
- [PUAD 651 - Virginia Politics, Policy, and Administration](#)
- [PUAD 652 - Nonprofit Leadership and Change](#)
- [PUAD 795 - Leadership in Justice and Security Organizations](#)
- [PUAD 821 - Doctoral Seminar in Theories of Organization and Bureaucracy](#)

Real Estate (REAL)

- [REAL 502 - Real Estate Client Leadership and Project Management](#)

Reading Education (EDRD)

- [EDRD 634 - School-Based Leadership in Literacy](#)

Social Work (SOCW)

- [SOCW 685 - Organizational Leadership for Social Workers](#)

Sociology (SOCI)

- [SOCI 307 - Social Movements and Political Protest](#)

Special Education (EDSE)

- [EDSE 743 - Leadership in Special Education Administration](#)
- [EDSE 843 - Leadership in Special Education Administration](#)

Sport Management (SPMT)

- [SPMT 475 - Sport Management Professional Development Seminar](#)
- [SPMT 613 - Strategic Leadership in Sport Organizations](#)

Technology Management (TECM)

- [TECM 610 - Communications and Leadership](#)

CO-CURRICULAR LEADERSHIP OFFERINGS

Offices that coordinate student leadership training for specific purposes

- o Office of Academic Integrity: Honor Committee
- o Admissions: Mason Ambassadors
- o Center for Service and Leadership: Alternative Spring Break
- o Counseling and Psychological Services: Peer Empowerment Program, Mason Cares
- o Office of Diversity Inclusion and Multi-Cultural Education: STEP Program
- o The Edge: Challenge course facilitators and trainers
- o New Century College: Student Leadership Group
- o Office of Housing and Residence Life: Resident Advisors, Resident Student Association
- o Leadership Education and Development Office: L-TEAM, Active Leaders, Leadership Consultants, Emerging Leaders, LeaderShape, School of Embodied Leadership

- o Lesbian, Gay, Bisexual, Transgender, and Questioning Resources: Safe Zone
- o Off-Campus Student Programs and Services: Off-Campus Student Advisors
- o Orientation, Family Programs and Services: Patriot Leaders, Head Team
- o Sexual Assault Services: Emerge Training
- o Office of Student Conduct: Community Adjudication Board
- o Office of Student Involvement: Student Government, Program Board, Weekends@Mason, Fraternity & Sorority Life, Student Funding Board, Class Councils, Registered Student Organization Leadership Team, and the year long ROOTS program
- o Transition Resource Center: Senior Peer Advisors, Peer Advisors, Project Peak leaders, LLC student development

OTHER NON-ACADEMIC PROGRAMS, OUTREACH, EXPERIENCES

Offices that coordinate student leadership training for specific purposes:

- o Alcohol, Drug and Health Education: Health Educators
- o Career Services: Graduate Interns
- o Center for Global Education: Exchange Programs, Internships
- o Counseling and Psychological Services: Graduate Counselors, Mentors, Externship and Practicum Students
- o The Edge: Challenge course facilitators and trainers
- o Office of Housing and Residence Life: Resident Advisors
- o Leadership Education and Development Office: Leadership Consultants, Presidential Leadership Dialogues, Alumni Leadership Speaker Series, Leadership Mason, Mason Leadership Institute
- o Mason Recreation: Customer Service Assistants, Intramural Officials, Lifeguards, Water Safety Instructors, Personal Trainers
- o University Dispute Resolution Project: Mediators
- o Office of Student Involvement: OSI Front Desk students
- o Orientation, Family Programs and Services: Graduate Interns, Office Specialists
- o Sexual Assault Services: Peer Advocates
- o Student Centers: Event Technicians, Recreation Managers, Office Assistants

SCHOLARSHIPS AND AWARDS

- Office of Alumni Affairs: Peter Forame Student Leadership Scholarship (\$2,500)
- Board of Visitors: Two Student Representatives
- Office of Diversity, Inclusion, and Multicultural Education: Vision Awards for students, faculty and staff (annual spring event); Leadership Award (annual spring award for students)
- Office of Housing and Residence Life: Academic Recognition Awards Dinner (annual spring event)
- Office of Student Involvement: Student Leadership Awards (annual spring event), Standards of Excellence Awards for Fraternities and Sororities (annual fall event), UIFI Student Scholarships (4 awarded per year)

CENTERS AND OFFICES

• Center for Justice Leadership and Management

<http://cls.gmu.edu/center/justice-leadership-management>

In the Department of Criminology, Law and Society (College of Humanities and Social Sciences)

- Provides training and research assistance to policy makers and professionals in the justice field.

• Leadership Education and Development

<http://lead.gmu.edu/>

In the division of University Life

Provides leadership training, resources, services, and recognition to encourage students to become socially conscious leaders and civically engaged citizens.

Programs are aimed primarily at Mason undergraduates and include:

- Mason Leadership Institute
- LeaderShape
- Presidential Dialogue Series
- Leadership Speaker Series
- Student Organizations (L-TEAM, Omicron Delta Kappa)

• Center for Leadership and Community Engagement (CLCE)

<http://clce.gmu.edu/>

Housed in New Century College

- Promotes student learning through engagement in service and leadership in the community. Supports faculty, staff and students as they implement community based learning initiatives such as service-learning and community based research projects.

- Academic courses on leadership and community engagement
- Minors in Leadership Studies and Nonprofit Studies
- Coordinate student led service trips during school breaks (Alternative Breaks program)
- Service-Learning Support & Resources
- Leadership & Service Library

• Center for Global Ethics

<http://www.gmu.edu/centers/globalethics/>

-Promotes research and educational initiatives on the values that affect global policy formation and public advocacy. The Center serves as a resource to the Mason community interested in the ethical dimensions of issues such as climate change, human rights, peacekeeping, economic development, immigration and global public health.

- Works with various branches at GMU to institute courses or course modules on ethical issues relevant to a variety of disciplines and the professions
- Works to generate new collaborative research about the ethical and social implications of public policies and professional practices.
- Sponsors events on global ethics issues
- Disseminates research through Center Reports, papers, and the journal, Ethics, Policy, and Environment

Mason Institute for Leadership Excellence (MILE)

<http://mile.gmu.edu/>

The Mason Institute for Leadership Excellence (or MILE) provides highly engaging and interactive learning opportunities for individuals, groups, and teams external to Mason. Past clients have included small business, governmental, and public service leaders. Through customized executive training and leadership coaching, MILE develops leaders who build positive emotions, energy, relationships, and resiliency while consciously shaping a healthy and productive culture within their organization.

INTERNAL CAMPUS CONFERENCES

• Education Leadership (EDLE) Annual Leadership Conference

Sponsored by the Education Leadership program (College of Education and Human Development)

http://gse.gmu.edu/programs/edleadership/edle_conf/

-This spring conference is designed to enhance the professional growth of future school leaders and to foster interactive discussions about emerging educational issues. The conference provides students with practical presentations and workshops by EDLE faculty and regional school/district administrators (school districts: Winchester, Loudoun, Orange, Alexandria, District of Columbia, Fairfax, Arlington, Prince William, Stafford)

• Mason Leadership Institute

<http://lead.gmu.edu/leadership-programs/mason-leadership-institute/>

Sponsored by the Leadership Education and Development Office (University Life)

-A full day Spring conference for Mason undergraduates, intended for advanced student leaders.

• Leadership Mason Conference

<http://lead.gmu.edu/leadership-programs/leadership-mason-conference/>

Sponsored by the Leadership Education and Development Office (University Life)

-A full day Fall conference for Mason undergraduates. Focused on leadership skill development through large group and small workshops.

• LeaderShape

<http://lead.gmu.edu/leadership-programs/leadershape®/>

Sponsored by the Leadership Education and Development Office (University Life)

-A five day intensive experience via the nationally known LeaderShape curriculum and facilitators. Typically held in late May.

• School of Embodied Leadership (SOEL)

<http://lead.gmu.edu/leadership-programs/the-school-of-embodied-leadership-summer-soel/>

Sponsored by the Leadership Education and Development Office (University Life)

-A five day intensive experience with a unique emphasis on leadership and the connections between mind, body and spirit. Typically held in June. Can be taken for course credit.

• Emerging Leaders Program

<http://lead.gmu.edu/leadership-programs/emerging-leaders/>

Sponsored by the Leadership Education and Development Office (University Life)

-A cohort based program as an introduction to leadership topics. Participants meet for two-hour

workshops each week for eight weeks.

- **Active Leaders Program**

<http://lead.gmu.edu/leadership-programs/active-leaders/>

Sponsored by the Leadership Education and Development Office (University Life)

-A cohort based program subsequent to the Emerging Leaders program. Participants meet for two-hour workshops each week for ten weeks.

- **Mason Alumni Leadership Speaker Series**

<http://lead.gmu.edu/leadership-programs/alumni-leadership-speaker-series/>

Sponsored by the Leadership Education and Development Office and the Office of Alumni Affairs (University Life)

-Mason alumni are scheduled for on-campus speaking engagements throughout the academic year.

- **Presidential Leadership Dialogues**

<http://lead.gmu.edu/leadership-programs/alumni-leadership-speaker-series/http://lead.gmu.edu/leadership-programs/presidential-leadership-dialogues/>

Sponsored by the Leadership Education and Development Office (University Life)

-Mason students are invited to join President Cabrera in discussions about relevant leadership topics.

STAFF TRAINING AND RESOURCES

- Information Technology Unit (ITU) Leadership Development Program

<http://pillars.gmu.edu/>

Contact: Laura Phelps

"Each year, the ITU Leadership Development Team develops hands-on training for ITU managers and their direct reports. A concept from the Four Pillars is selected to explore in further detail. We start with a kick-off meeting during the fall, then continue on with smaller meetings during the winter and spring. These trainings help to develop and improve the skills of our ITU leaders."

Classes

Foci of past years:

2012: Positive Leadership

2011: Strategic Planning

2010: Psychological Flexibility

2009: Input, Inquiry, and Interactions: Moving Forward in Challenging Times

2008: Change Management

2007: Coaching for Leaders

2006: Effective Collaboration

- EDLE Program: Northern Virginia Leadership Initiative (NVI) is a professional development series designed jointly with several school divisions (EDLE may take two of the weekend modules in lieu of EDLE 634).

FACULTY EXPERTISE

- New Century College

-Nance Lucas, Associate Dean and Associate Professor

Co-author of *Exploring Leadership: For College Students Who Want To Make A*

Difference (1st, 2nd, and 3rd editions). She currently serves as the co-editor of the *Journal of Leadership and Organizational Studies* special issue series, has published on topics of leadership, and was a contributing author of *Leadership Reconsidered* and *The Social Change Model of Leadership Development*.

-Julie Owen, Assistant Professor of Leadership and Integrative Studies
Coordinates undergraduate minor in leadership studies and teaches courses on socially responsible leadership, civic engagement, and community-based research. She is a Research Scholar for the National Clearinghouse for Leadership Programs (NCLP) and is co-editor of the *Handbook for Student Leadership Development*. Serves as co-PI of the Multi-Institutional Study of Leadership – Institutional Survey (MSL-IS) and a research team member of the Leadership Identity Development (LID) project. Editorial review board member for the *Journal of Leadership Education* (JOLE).

-Wendy Wagner, Director, Center for Leadership and Civic Engagement
Coordinates undergraduate minor in nonprofit studies and teaches courses on socially responsible leadership, civic engagement, and community-based research. Co-author of *Leadership for a Better World*, and *Exploring Leadership* (3rd ed) instructor's manual and student workbook. Co-editor of the *Handbook for Student Leadership Development*. Serves as a research team member of the Leadership Identity Development (LID) project.

- Psychology

- Steve Zaccaro, Professor

Extensive publications on group dynamics, team performance, leadership, and work attitudes. Books include, *The Nature of Executive Leadership: A Conceptual and Empirical Analysis of Success* (2001) and co-edited, *The Nature of Organizational Leadership: Understanding the Performance Imperatives Confronting Today's Leaders* (2001), and *Leader Development for Transforming Organizations* (2004).

- School of Management

- Catherine Durnell Cramton, Associate Professor

Her current research focuses on contemporary issues of leadership and collaboration, particularly as experienced in the information technology and professional services industries. She studies distributed work, inter-organizational collaboration, cross-cultural collaboration, project team leadership, and the impact of technology on collaboration.

- Michelle Marks, Vice Provost for Academic Affairs & Associate Professor, Management

Her research and consulting interests are in the areas of team and multi-team effectiveness, leadership, and conflict management.

- Cindy Parker, Assistant Professor

Her research explores the effects of perceptions of leadership support on the work-related attitudes and behaviors of first-term enlisted soldiers. Her doctoral dissertation was supported by the Army Research Institute.

- School of Public Policy

- Ann Baker, Senior Associate Dean and Professor

Previously directed School of Public Policy's Masters in Organization Development and Knowledge Management Program for five years. Prior to joining Mason, Dean Baker was a Kellogg Fellow, having received a three-year Leadership Development fellowship from the W.K. Kellogg Foundation for International Leaders of the Future. Dean Baker's research interests include cross cultural communication, organizational learning and knowledge creation, organizational change, virtual conversations, group dynamics, conversational learning, and conflict & change. She is the author of numerous publications and recently published the book, *Catalytic Conversations: Organizational Communication and Innovation*.

- Higher Education Program

- Jamie Lester, Associate Professor

Maintains an active research agenda that examines gender equity in higher education; retention and transfer of community college students; socialization of women and minority faculty; and leadership. She has published articles in the *Community College Journal of Research and Practice*, *Community College Review*, *Journal of Higher Education*, *Liberal Education*, *National Women's Studies Association Journal*, *Review of Higher Education*, and *NEA: Thought & Action*. She serves on the editorial board of *Community College Review*. Dr. Lester has three books on gendered perspectives in community colleges, family-friendly policies in higher education, and ways to restructure higher education to promote collaboration. Currently, she is completing a book on grassroots leadership and change in higher education.

FACULTY RESOURCES

- Center for Teaching Excellence

<http://ctfe.gmu.edu/>

The mission of George Mason University's Center for Teaching and Faculty Excellence (CTFE) is to provide leadership in promoting, supporting, and celebrating educational excellence. We pursue our mission through working with Mason faculty to enhance their skills as educators, as reflective practitioners in their disciplines, and as scholars in teaching, learning and research. CTFE seeks to promote a climate of shared intellectual exploration and openness and to advocate for academic initiatives related to educational and faculty enhancement. CTFE collaborates with academic, academic support, administrative, and University Life offices to offer resources and support to faculty from across the Mason community at all stages of their academic careers, including graduate students, part-time faculty, and full-time faculty.

- Human Resources - Learning and Professional Development (LAPD)

<http://hr.gmu.edu/learning/>

The Experienced Supervisor Leadership Seminars (ESLS) offers advanced leadership training to Mason supervisors who have successfully completed the New SUPERvisor Series or who have more than 5 years of supervisory experience at Mason. The program includes professional development workshops, case studies, a project, networking opportunities, and a mentoring program. For more information please contact Lori Ann Roth at 3-6764.

Learning And Professional Development (LAPD) Custom Courses:

<http://hr.gmu.edu/learning/catalog.php?id=75#Customized%20Learning>

-"**The Speed of Trust**" Learn and apply the behaviors of leaders who inspire trust at this workshop, led by a Covey-certified trainer. Find out why trust is key in any organization and how to develop a culture of trust.

-**"Motivation and Stress Management"** Manage stress through motivation at this workshop! Learn what motivates you and your coworkers and how you can use motivational tools to feel less harried and more productive and fulfilled in your work

-**"MBTI"** - Complete the MBTI inventory and learn what it all means for yourself - personally and professionally. Understanding your preferences - between introversion and extroversion, sensing and intuition, thinking and feeling, and judging and perceiving will help you understand the way you go about your work and the role you play as a leader and member of a team(s).

-**"Strengthsfinder"** - Uncover your talents and reflect on how you can use your natural strengths to contribute to your team at this workshop. You're used to focusing on shortcomings, but the idea behind Tom Rath's bestselling book is that you might not even realize what your talents are. Take an inventory to discover your top five strengths and learn how to put them to work!

-**"Teamwork and Team Roles"** - Use teambuilding exercises to gain insight into your team's organizational structure and identify and appreciate the roles that each person plays within that framework.

-**"Strategic planning"** - A variety of strategic planning tools are available to departments, including SWOT analysis and Johari Windows. This course can be customized to your specific needs

-**"Dealing with Difficult People and Situations"** –This course was designed for people who serve as a point of contact for any constituency connecting to the university. For individuals in these roles, there are likely times when these situations become difficult. This workshop seeks to provide faculty and staff with techniques and tools to manage these situations, while maintaining their own well-being. This course can be taken as part of the Customer Service Certificate Program, but has also been customized for specific groups.

-**Custom Retreats** - Retreats are a wonderful way for a department to take time out of a busy year for reflection, training and planning for the next year. Learning and Professional Development offers retreat support from team building and ice breaker exercises, to a custom workshop, or full day retreat facilitation. We can also locate resources, locations or speakers for a specific topic for the retreat.

-**Faculty Staff Enrichment Day** -Faculty-Staff Enrichment Day (FSED) an all-day event held once per year. FSED is a chance for Mason faculty and staff to attend professional and personal development seminars, network with colleagues, participate in professional development workshops, and hear from keynote speakers on topics of local, regional, and national interest. The theme for 2013 is "Collaboration" and past themes include "Change" and "Civility".

- Leadership Legacy Program

<http://leadershiplegacy.gmu.edu/>

The Leadership Legacy Program, a partnership program sponsored by MasonLeads and the Office of Human Resources/Payroll, is designed for Mason full-time faculty and staff who are committed to furthering their leadership development. The program curriculum provides opportunities for experienced faculty and staff to advance their conceptual and experiential understanding of leadership *in the context of university settings*.

The program's leadership themes are embedded in the context of a higher education institution (state relations, shared governance, planning, budgeting, etc.). Key concepts, such as strengths-based leadership and facilitating change, are overlaid with practical topics (budgeting, consensus building, responding to crises, etc.). The design of the curriculum is developmental with each topic/seminar building upon the other. Reflective activities will be integrated between seminars/sessions, allowing participants to continue their learning throughout the program. Each of the program sessions will be co-facilitated by experienced Mason leadership scholars and senior university leaders. The program includes self-assessments, reading materials, case studies, and leadership coaching.

- University Life Professional Development – Leadership Training Modules

<http://ulprofdev.gmu.edu/programs-initiatives/leadership-training-modules-ltm/>

These workshops provide an opportunity to step back from daily responsibilities and, together with colleagues, practice and explore personal leadership development.

ALUMNI LEADERSHIP

- Alumni Chapters
- Board of Directors

COMMUNITY GROUPS/AFFILIATIONS

Founded by their respective Chambers of Commerce, these organizations aim to build a base of citizen leaders. Each year a select cohort participates in leadership education programs and learn about local community needs. Mason faculty and staff have participated in these programs.

Leadership Fairfax

<http://www.leadershipfairfax.org/>

Leadership Arlington

<http://www.leadershiparlington.org/>

Leadership Prince William

<http://www.leadershipprincewilliam.org/>

PROFESSIONAL ASSOCIATIONS/EXTERNAL CONFERENCES

- American College Personnel Association (ACPA): Commission for Student Involvement
- Association of Leadership Educators (ALE)
- Consortium for Innovative Environments in Learning (CIEL): Student Leadership Conference
- International Leadership Association (ILA)
- National Association of Campus Activities (NACA)
- National Association of Student Personnel Administrators (NASPA): Knowledge Community on Leadership
- National Clearinghouse for Leadership Programs (NCLP)
- National Leadership Educators Institute (LEI)
- National Leadership Symposium (NLS)

EXTERNAL STUDENT CONFERENCES/PROFESSIONAL DEVELOPMENT

- o Alternative Break Citizenship School
- o COOL Idealist National Conference
- o George Washington University Student Leadership Conference
- o LeaderShape
- o National Association for Campus Activities (NACA)
- o National Association for Graduate and Professional Students (NAGPS)
- o Northeast Greek Leadership Association (NGLA)
- o Undergraduate InterFraternity Institute (UIFI)